



A Parent's Guide about CHARM

What is CHARM?

CHARM is the Utah Department of Health's Child Health Advanced Records Management Program. CHARM is a confidential and secure data system that supports the sharing of health information. It was established by Utah Department of Health programs and family representatives.

What information can be accessed through CHARM?

CHARM links information from Utah Department of Health (UDOH) program databases which include: Birth and Death Certificates, Newborn Screening (heelstick), Newborn Hearing Screening, USIS (immunizations), and Baby Watch/Early Intervention. By linking these program databases, health care workers can access, review, use, and release needed information about your child such as: screening and assessment results, immunization status, services received, and referrals.

What are the benefits of CHARM?

CHARM enhances and supports the health care given to your child because it provides a quick way to coordinate health information (address and phone, assessment and evaluation results, Individualized Family Service Plan, and services) between the UDOH's participating programs.

CHARM does the following:

- Links data and health care services so that important health information (address, assessments, eligibility and services) about your child is accessible for use
- Helps you and health care workers know what services your child has had or still needs
- Improves follow-up health care for your child
- Makes sure that your child's early intervention health information is complete and up-to-date
- Ensures continued security of health information

Is my child's health information kept confidential?

Yes. Only authorized users can access health information in UDOH's participating program databases by using CHARM. To be authorized, users must sign a confidentiality agreement and follow security and confidentiality policies. The information in CHARM will only be accessed by those who have a need to know and who have received training in upholding confidentiality. All the data shared electronically through the CHARM system is protected through strict security procedures.

CHARM is a Program of the Utah Department of Health
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